# THE OFFICE Marketing Strategy by Charlie Borland

vet planned your marketing strategy for the next 12 months, now's the time. With the twists and turns the economy has taken the past couple of years, the need to plan a sound strategy has never been more important. your work.

Develop a plan. Obviously your goal is more sales. But how can you accomplish that goal? Write down your ideas and organize them into logical steps. What steps will you do each month, each week and each day? The more thorough your list, the easier it will be for you to follow through. Your plan of action should include where you are now, where you want to be, and the strategy you will use to get there. My purpose with this article is to help you put together your marketing strategy.

# Word of mouth

Word of mouth is still one of the most powerful marketing methods. This comes from successfully working with one client who shares its experience with another. This isn't a license to sit back and wait for the phone to ring after a job well done, however. You must be an active participant in your marketing.

Look at any assignments or projects using your stock images that resulted in a positive customer experience. Capitalize on them by requesting referrals from the clients-would they be so kind as to

The new year is here, refer you to their associates who of your portfolio to one buyer at a and if you haven't may be interested in your work? Follow up by contacting those leads. tell them who referred you, and ask for an appointment to show your portfolio or request permission to send a promotional piece.

# Promotions

are working. Occasionally, a promowithin the promotion.

# Social networking

Can social networking lead to Video diaries more assignments, image requests

time, but the massive reach easily makes up for it.

### Weblogs

A weblog describing new images, recent projects, a new website or general news about the business will add to your followers and potential Stay on message. Whether you are customers. Join nature photography doing direct mail, an email campaign membership sites and participate in Customers have slashed budgets or both, keep your message con- the forums. Engaging readers simply and maybe you have too, but there sistent. Promotions should go out to share information builds name are cost-effective ways to market on a monthly basis, and the most recognition, but try to avoid blatant effective designs show more than self promotion because it may get pretty pictures. They have a theme; you listed as a spammer. Microtell a story; are examples of images blogging sites like Twitter may not from a current self-assignment or an result in quick sales but they can assigned project. By going beyond help build additional recognition showing a single image or a group of your brand. Many businesses are of unrelated images, you not only singing the praises about this wordlet the recipient know that you have of-mouth approach to networking great pictures, but also that you as they are seeing increased interest in their products. Strategically t on will trigger a sale of the images "tweeting" to a growing list of followers could result in some form of

Create video diaries of your photo or product sales? Hard to say, but adventures. Many new dSLRs as well just as hard to dispute that the as many smaller point-and-shoot more your name appears online the cameras are coming with high-defbetter for your business. If your inition video ability. In the field, products include books and calen- mount the camera to a tripod and dars, they may increase the traffic begin recording yourself, discussing to your site. Increased traffic could where you are, what you are pholead to more sales. Facebook, the tographing, and how you plan to number one social networking site capture the perfect shot. Back in with more than 120 million users, the office, record your Photoshop allows personal and business pro- steps with screen recording softfiling. As you build on your list ware like Camtasia Studio for PCs of Facebook friends, you increase or SnapZ for Macs. Apple's lowpotential buyers of your products. cost Quicktime Pro will allow you Social networking may not be as to easily edit, combine clips, and effective as the traditional showing add still images for your final video.

add links on your site, and Tweet the word. your followers about the new post. The idea is to go "viral," showing the world and potential clients who you are and how you work. Your readers inform their readers who inform their business and build name rectheir readers and so on.

# Are you an expert?

tell the world. If you have valuable expertise, someone will want and preparing some simple steps to know about it. If you have been using the vast array of internet tools. working on a personal photo Start today and have a prosperous project-for example, the natural year. ecosystems of the Everglades-there are many potential markets. You can package the project in many ways: sell single images as stock, produce a calendar, publish (or self publish) a book, and put together a multimedia presentation.

They will all feed off of each other. If you start with the Everglades book, for example, send a copy to a calendar publisher who may print your solo calendar. Promote sales of the calendars and books purchased from the printer at the author's discounted rates at your mu timedia presentations. Send out notices to various Horida Chambers of Commerce, camera clubs, nature organizations, even business groups, announcing your Everglades presentation, new book and calendar. Announce the same on your Facebook page and Tweet to your followers. Set a reasonable rate for your presentations, but also consider doing some for free, and sell the books, calendars and DVDs to cover your time. Finally, send out press releases to sites like www. fineartamerica.com, www.pr.com,

### Conclusion

been more challenged to promote ognition in our competitive business world. Yet, there have never been more tools available to make Make yourself an expert and the job easier. Keep your marketing efforts going full speed by planning

> Charlie Borland has been a professional photographer for close to 30 years, and his images have been used in calendars, advertising, books and most major magazines, including National Geographic Adventure, Newsweek, Outdoor Photographer, Outside, Backpacker and Women's Sport and Fitness. Charlie is cotounder of www.fogstock.com, an online picture agency, and he teaches an online course, "The Business of Outdoor and Nature Photography" at The Perfect Picture School, www.ppsop.com.



**SHOWCASE** Then post on You Tube or Vimeo, and other free sites that will spread

Nature photographers have never

MONARCH CATERPILLARS @ Larry Lynch

Nature's

Monarch butterflies use the milkweed bushes in Larry Lynch's backyard year-round to lay their eggs. When the eggs hatch, the caterpillars cat the milkweed so fast that there aren't enough leaves to keep up. To survive, the caterpillars resort to cating the stems and occasionally have to share when the food supply gets particularly scarce. Larry Lynch took this photo in December 2006 with a Nikon D2x camera and Nikon 200mm macro lens. ISO 100 at f/16, shot at 1/5 second.

Contact Larry at Lynchphotos@ aol.com or visit his website at www. 14nchphotos.com

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